

Hydro Air Inc.

Customer (new/existing) Information Update & Questionnaire

Please Print

Last: _____

First: _____

Last: _____

First: _____

Address: _____

Mailing: _____

If different - Billing: _____

How w-ould you prefer us to send Invoices?

Mail Fax Email

Fax #: _____ Email: _____

Phone #: _____

Best number to be reached at:

Home

Work #: _____

Work

Cell

Cell #: _____

Other: _____

Would you like to leave a Credit Card # on file?

Yes

No

If Yes, Please Call The Office.

We accept Visa, Mastercard & Discover.

If unable to schedule appointment for any reason who has your permission?

Note: You will still be responsible for the bill if one of the following calls for an appt.

Last _____ First _____ Phone#: _____

Last _____ First _____ Phone#: _____

If you have an alarm system would you like us to have the code on file?

Yes No N/A

If Yes, Please Call The Office.

Would you like us to have a key?

Yes No

If Yes, Please Drop Off At The Office.
With Your Name, Address & Phone # Attached.

How long have you been a customer of Hydro Air Incorporated?

_____year(s) _____month(s)

Had system installed

Bought house with system

Do not own Other; explain:_____

Are You The First Owner(s) Of Your Current Home?

Yes No

If No, Who Were The Previous Owner(s) Unsure

Last:_____ **First:**_____

Last:_____ **First:**_____

If You Rent, Or Have Rental Property (that Hydro Air services) Who Is/Are The Owner/Tenant?

If You Are The Owner Please Fill In Tenants Info.

If You Are The Tenant Please Fill in Owners Info.

Owner or Tenant **Last:**_____ **First:**_____

Phone #(s):_____ **and/or:**_____

Owner or Tenant **Last:**_____ **First:**_____

Phone #(s):_____ **and/or** _____

Owner or Tenants

Owner or Tenants

Address:_____ **Mailing:**_____

Note: If you are not responsible for the bill you cannot set up an appt. Unless permission has been given to Hydro Air.

Purpose of last visit:

Annual Service	A/C Service	
No heat	No A/C	Other
Thermostat	No hot water	

Explain: _____

How likely would you be to recommend Hydro Air?

On a scale of 1-10. 1 being the lowest 10 being the highest _____

Any comments: _____

We thank you for taking the time to respond to our questionnaire so that we have the most current customer information.

